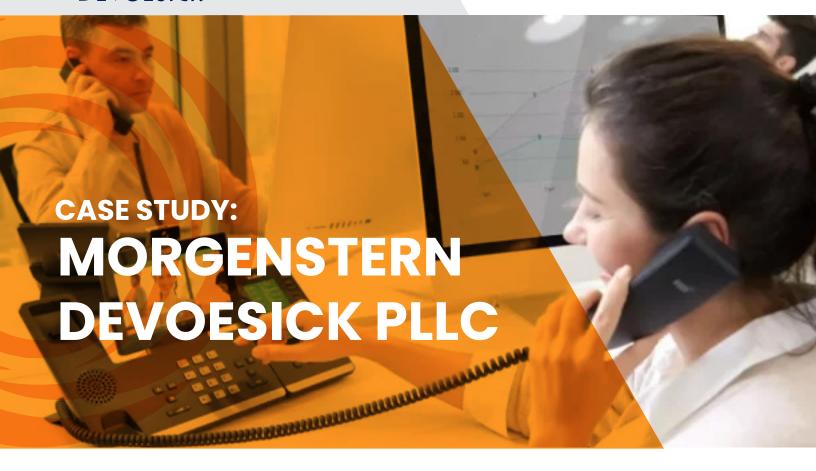
MORGENSTERN **DEVOESICK**





Morgenstern DeVoesick PLLC is a mid-sized law firm in Pittsford, New York that specializes in transactional laws. They were using a phone system that had to be rebooted every other day from a provider with very limited staff that was two hours away. This distance made it difficult for them to get the help they needed when they needed it.

They were looking for an upgrade. Both in terms of phone systems and providers. And so, they turned to Convergent Telecom.

The team was more than happy to help. Convergent Telecom and Morgenstern DeVoesick worked closely together to identify the firm's unique needs and growth goals. Through a series of consultations and meetings, the Convergent Telecom team understood what the firm needed

needed and built the perfect phone system for them.

Once Morgenstern DeVoesick approved the design, the Convergent Team sprang into action. They created a plan to deploy the firm's new equipment, worked with their carrier to ensure the transition was as smooth as possible, and had the equipment deployed in less than a week.



Morgenstern DeVoesick had nothing but good things to say about their experience:

> "Raj and Adrienne are friendly, and their attention to detail is great. They really do want the best for the companies that they're working with and made sure we got the best product possible. Plus, the helpline, if you want to call it, is very responsive."

THE RESULT WAS:



An updated phone system with time-saving features like voicemail-to-email.



24/7/365 support from the Convergent hotline that's constantly monitored by a team of experts.



Less stress and wasted time for partners and paralegals alike thanks to seamless, efficient communication.



At Convergent Telecom, we live by the principle of taking care of our customers. It's a mantra that has guided us since our inception.

We are driven by a profound passion for technology, we have embraced the dynamic world of telecommunications, consistently anticipating and meeting your evolving needs. Our unmatched service and commitment to staying ahead of the curve ensure that you receive the most effective and costefficient solutions available.

As your local Western NY provider, we take pride in offering on-site deployment and support, ensuring a hassle-free experience from start to finish.

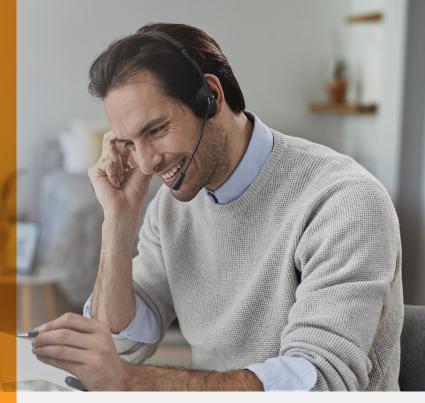
Our in-depth expertise and thorough understanding of emerging technologies such as Voice over Internet Protocol (VoIP) and cloud solutions put you at an advantage.

While our commitment to convenience is reflected in our user-friendly features, including a powerful mobile app for seamless communication on the go, voicemail to email with accurate transcription for efficient message management and an intuitive system management interface that puts you in control.

> Experience the convergent

difference today and let us navigate the path to success.

We are a dedicated partner committed to fueling your growth and prosperity.



Explore Our Service Highlights



Business Phone Systems



Paging and Alerting with Algo



Business SMS



SIP Trunking



Mitel Services

Experience The Convergent Telecom Benefits

Here at Convergent Telecom, we pride ourselves on providing our customers with all the best benefits that they deserve, such as:

- **Reliable Solutions**
- **Affordable Pricing**
- & More!

If you're ready to start experiencing more benefits from a hands-on, local provider, then reach out today! Let Convergent Telecom empower your business and enable you to achieve more!